

Terms and Conditions

Professional Nanny Training Course



1. The total cost of the course is £90 (including VAT). In order to apply for a course, full payment, which is non-refundable, is required along with the completed booking form.
2. The course must be completed within 4 weeks from the start of it. In the event of a student being unable to complete the course (including having sent back the test paper) no refunds will be available. If there is a good and proven reason why a student could not manage to complete the course, London Life Design will offer the opportunity for the student to complete it within another 2 weeks. If the student fails again, London Life Design has no longer any obligation to offer the course for free, student will need to book and pay the fee again if they wish to complete the course. If the student cannot prove any good and valid reason for not going through with the course within 4 weeks, they will need to pay an additional amount of £20 to finish it.
3. Course fees include tuition and certification fees.
4. It is the student's responsibility to ensure that the course is suitable for their requirements. London Life Design is happy to offer advice but accepts no liability in the event that the content of the course does not meet individual requirements.
5. It is also the student's full responsibility to make sure that their level of English is good enough to understand the course material and successfully complete the course and the test.
6. London Life Design reserves the right to decline applications.
7. Once a payment has been received, confirmation details and receipt will be e-mailed to the student with a study pack and a web link to access the online course material.
8. London Life Design operates a marking system (Fail, Pass, Merit, Distinction) to assess the student's test performance. In order to pass the exam the student's test result has to achieve at least 50%. In the event of failure London Life Design offers the opportunity to do the test once more again without any additional cost. Any further failure will cost the student £20.
9. Within 7 working days after the successful exam London Life Design issues a personalized Certificate of Attendance for the student. The certificate will be sent by e-mail. If a hard copy certificate is required via post we can arrange this for £10.
10. The course content has been carefully researched and is believed by London Life Design to be up-to-date and factually correct. Students are welcome to discuss with London Life Design any information or advice received from elsewhere of a conflicting nature if they wish to do so.
11. The information on the completed booking form is intended to form a complete and formal statement of the agreement between the course applicant and London Life Design. Discussions, correspondence, documentations or representations prior to the submission of the completed booking form are deemed not to affect the contractual position of the parties unless otherwise expressly agreed in writing.
12. **All intellectual property rights, including copyright, patents, design rights and know-how relating to the course or course materials provided or made available in connection with the course, remain the sole property of London Life Design. No copies of course materials provided or any usage of or reference to London Life Design's name may be made unless it has been agreed in writing by London Life Design.**